

June 24, 2011

Dear John,

My family and I are so pleased with our pool, with the entire remodel and your attention to my concerns with the deck.

I searched long and hard for a pool contractor finally deciding on John Crystal and for good reasons. Your professionalism, attention to detail, and honesty were always evident.

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We love the pool. It has played a big part in my family's history. Many happy times were and are associated with it. It is more beautiful than ever thanks to you and your capable staff.

A special thank you must go to Jodi who has always been on top of my concerns and following through on each of them.

Thank you all.

Sincerely,

Mary Shapiro